

The National Committee for Quality Assurance (NCQA) is the accrediting body for the health plans partnered with CHIPA. NCQA requires that health plans re-credential their participating practitioners every three (3) years.

The **Re-credentialing process can take anywhere from ninety (90) to one hundred-eighty (180) days**; which is why the re-credentialing process is usually started 2 ½ years after the previous credentialing cycle.

Please be aware that whenever CHIPA providers are credentialed by multiple health plans, **they will receive multiple re-credentialing packets at the same time.**

Should a provider's re-credentialing fall out of compliance with any health plan, the CHIPA contract for that specific plan will be terminated and any members covered under the health plan will be transitioned to another in-network provider.

It is imperative that all re-credentialing applications/packets are returned in a timely manner. Timely return assists CHIPA, as well as the health plans, in keeping provider credentialing compliant with the governing bodies.

**If you have any questions regarding your re-credentialing packet
Please contact CHIPA Network Management
800-779-3825 x5320**